

**CITY OF MOUNTAIN HOME  
WATER AND SEWER DEPARTMENT**

752 N. College Street

Mountain Home, AR 72653

Phone (870) 425-5115 Fax (870) 425-5139

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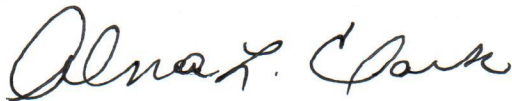
**Alma L. Clark**

Director Water/Wastewater

July 15, 2015

On July 2, 2015 we got a call from someone stating that we had a manhole overflowing on Baxter Avenue. We sent our Vactor Truck & our technician to figure out what the problem was...as this time we cleaned the line and cleared the line...we thought everything was fine until we received another call on July 9, 2015 someone from 709 Baxter avenue called and stated that they still were having problems with toilets not flushing and they were still backing up so we sent our Vactor truck back out to rerun the line again and at this time the technician found that the line had a collapse in it. On the 9<sup>th</sup> or July when we found out the line was collapsed we began working on plans to replace this section of line. We kept the manholes pumped out with the Vactor Truck from the 9<sup>th</sup> – 12<sup>th</sup> and on Monday 13<sup>th</sup> we began replacing this 350' of line with new material and we still are keeping the manhole pumped out until the lines will freely flow on its own. Our technician failed to turn in an overflow report on this overflow. From talking to the technician we has approximately 50 gallons overflow before we got on top of the problem... I have asked him to go ahead and get the overflow report filled out and I'm submitting it with this letter....

Regards,



Alma L. Clark,  
Director W/S

BYPASS/OVERFLOW REPORT

Send Overflow Report to: Greg Hurley – ADEQ Enforcement Section  
Phone: 501-682-0638  
FAX: 501-682-0880

Name of Facility: MOUNTAIN HOME WWTP Permit No : AR0021211

Date SSO Began: 7 2 15 Date SSO Ended: 7 2 15

Address of SSO: 709 BAXTER AVE MOUNTAIN HOME AR 72653

Name of Person Reporting Overflow: JOHN E BEEBE Phone No.: 870 656 2238

Description of SSO:  Manhole Overflow Manhole # 088-262  
 Lift Station Overflow  
 Main Line Overflow  
 Service Line overflow  
 Other: Describe

Estimated Volume: 50 Gal

Ultimate Discharge Location: GROUND  
(Name or location of receiving stream/creek if applicable, ditch, pavement, ground, storm drain)

Cause of SSO – Check all that apply  
 I and I - Rainfall  
 Roots  
 Grease  
 Debris  
 Equipment Failure  
 Construction  
 Vandalism  
 Power Failure  
 Other – Describe COLLAPSED LINE

Action Taken – Check all that apply  
 Machine rodded  
 Jet-Vac  
 Hydro Cleaned  
 Hand rodded  
 Disinfected and Deodorized  
 Spread Lime on Affected Area  
 Used Generator Too Power Pumps/Equipment  
 Other – Describe REPAIR LINE

Environmental Impact  
 NEAH – No Evidence of Adverse Health/Environmental Impact  
 OEHC – Observed or Evidence of Human Contact  
 OEEI – Observed or Evidence of Environmental Impact  
 EFK – Evidence of Fish Kill